



Your bank helping our neighborhoods



Banking that is good for you
and your neighborhood.

Neighborhood Impact Report

MARQUETTE BANK

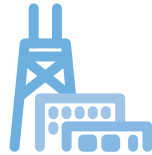
Love where you bank

Together We Are Building

\$2.1 billion
in assets



20 Chicagoland
banking centers



335 neighborhood
employees



80 Years of Commitment

We have been deeply involved in neighborhood building since John F. McCarthy founded Marquette Bank in 1945. Today, under the leadership of his son – Chairman Paul McCarthy and President & CEO George Moncada, we remain proudly independent and continue to play an active role in our local economies and social fabric.

Reinvesting In Our Communities

At Marquette Bank, your money stays in the community – reinvested into local businesses and homes which helps build stronger neighborhoods and generate more jobs.

Our Focus: Key Areas of Need



Shelter & Housing



Hunger

MARQUETTE BANK

Love where you bank

IN 2024:

Stronger Neighborhoods

Our Neighborhood Commitment

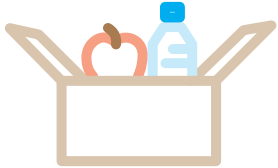
We are dedicated to strengthening the neighborhoods we care so much about. In 2008, we created the Marquette Neighborhood Commitment – bringing together all of our volunteer services, economic development initiatives, community partnerships and educational and charitable projects – to serve those in need.



Over **\$3.5 million** in paid employment and real estate taxes in 2024

Employee Participation

Our employees' time, talent, and treasure contribute to the growth of our Neighborhood Commitment. Since 2009, our employees have donated over \$500,000 to local neighborhood organizations.



Over **\$25 million** paid to vendors



Almost **\$28 million** in employee compensation in 2024



Education



Health & Wellness

1,670+
hours volunteered

38
service projects

130
employee volunteers

\$750,000+
in grants and
neighborhood support



Shelter & Housing

We work closely with local nonprofit organizations to help those who are struggling to meet their most basic needs.

The Port Ministries

We have partnered with The Port Ministries for many years by donating lunches for their Bread Truck, providing volunteers for their Annual Fall Harvest of Hope fundraiser, conducting financial education for their summer program, and donating goods and monetary support.

BEDS Plus

Our partnership with BEDS (Building Ecumenical Discipleship through Sheltering) has included donating meals, laundry kits and monetary donations. This year, our donation assisted with the opening of their new Cicero Avenue Transitional Shelter, a 55-room facility that includes transitional accommodations for their clients.

Blessing Bags

Employees packed over 700 “Blessing Bags” which are delivered to our nonprofit partners to be distributed to those in need and included: “Basic Blessing Bags” filled with hygiene and toiletries, water, snacks, and more; “Laundry Kits” complete with laundry essentials and quarters to use at laundromats; and “Birthday Boxes” made with ready to go cake ingredients and decorations.



Affordable Housing Foundation

Jim Capraro, Marquette Bank Director was honored by Greater Southwest Development Corporation on their 50th Anniversary. Jim received the Community Visionary Award for his contributions as a founding member of the organization. We are proud of both GSDC and Jim Capraro for their achievements and their continued work to build a better future for our neighborhoods.



Our Housing Foundation donated \$265,000 in Housing Grants and Donations to our Neighborhoods



\$1.5 million distributed in down payment assistance since 2009



Jim Capraro and Manny Jimenez, First Vice President, Director of CRA and GSDC Board President

"We are proud to have been a partner of Greater Southwest throughout the years. Thank you Jim for your legacy and lasting impact that you and GSDC have made on our neighborhoods."

- Paul McCarthy, Chairman

Community Development Leader

Top 1% Nationally

12th consecutive CRA Outstanding rating

We have received the highest Community Reinvestment Act performance rating from the Federal Reserve Bank of Chicago since 2000. This is the key measure of how well a bank meets the credit needs of its communities, particularly those located in moderate- and low-income neighborhoods.



Neighborhood Lending Commitment



We originate over **90%** of our loans within the neighborhoods we serve



Our award-winning homebuyer program provides generous down payment assistance in under-resourced neighborhoods

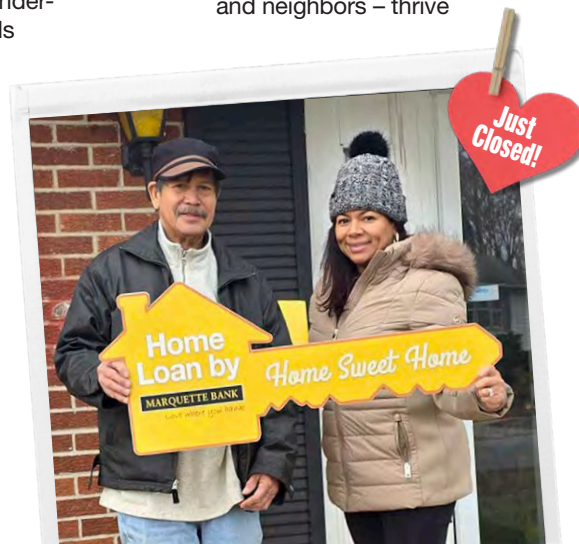


We strive to keep **building and helping** our neighborhoods – and neighbors – thrive



#JustClosed Let us help you purchase a new home and find out if you qualify for Down Payment Assistance!

"Working with David has been great! As a first-time homebuyer, he made the process smooth. He is always available and very informative about the home buying process." – Nina



#JustClosed Adriano received \$12,000 in Down Payment Assistance!

"I am very happy with the service Inez and Marquette Bank offered. I am extremely grateful for the grants. Thank you!" – Adriano

Most banks say the right things; but you can count on us to actually DO the right things. We are proud to provide loans that make a difference and we reinvest them back in our neighborhoods to keep them vital and strong.

#LendingBuildsNeighborhoods

Financial Education Commitment



Over **1,500** sponsored students in 6 schools received financial education workbooks discussing budgeting



Over **12,000** of unique visitors have accessed over 200 resources using Banzai, our free digital financial education tool



Almost **1,700** individuals received in-person financial education from a Marquette Bank representative at over 45 events

Free Financial Online Resource

Our free financial education, powered by Banzai, provides financial education for all ages and at all stages of life. Learn about hundreds of topics through articles, coaches and calculators online today!

In-Person Financial Education

Our in-person financial education courses are offered at schools, places of worship, businesses, and other community locations. Seminars include Personal Finance, Home Buying/Selling, Identity Theft, Estate Planning and more. Find a session online or contact us to schedule a seminar.



Learn more at our Financial Education page: emarquettebank.com/FinancialEducation



Education

As a local bank, we understand how important education is to building and sustaining neighborhoods.

Back-To-School Drive

Our annual school supply drive provided school supplies to local organizations and classrooms. Supplies donated by employees and customers were collected and distributed to students in need. In 2024, we were able to donate over 500 backpacks to over 10 local organizations.



“Marquette Bank is committed to supporting education and learning in our neighborhoods. From one-on-one financial guidance to personal financial education classes, small business seminars, home buying workshops and online financial education, we are here to help individuals and businesses succeed financially”

- Betty Harn, Executive Vice President

Adopt-A-Classroom Program

Each year, we award 22 local classrooms a \$200 gift card to use for the purchase of classroom supplies and educational materials. Customers and employees are able to nominate a classroom and a winner from each branch is randomly selected.



Education Foundation & Scholarship

Marquette Bank Education Foundation Scholarship Program

Since 1968, Marquette Bank Education Foundation Scholarship Program has awarded over \$4 million in higher-education scholarships to 2,005 high school students from Chicagoland neighborhoods. Students are selected based on financial need, scholastic achievement and a record of community service.



Over \$4 million
has been awarded to
graduates since 1968



Donated \$291,000
in scholarships and donations
to schools in our neighborhoods



Raised \$163,000
from our 2024 **FORE!**
Scholarship Golf Classic
for the Marquette Bank
Education Foundation

You Can Help!

Join us or make a donation to our **8th Annual FORE! Scholarship Golf Classic on September 8, 2025.**

All proceeds benefit our Marquette Education Foundation Scholarship Program. For details and to register, visit emarquettebank.com/FORE!





Hunger

We provide food, donations, and volunteers to organizations that supply food to under-served residents in our neighborhoods.

Mobile Food Pantries

Together with Illinois Partners In Hope, we hosted 3 Mobile Food Pantries and residents were able to receive food and other essentials. Over 550 families were able to benefit from these neighborhood events.

Providing Lunches

Several times a year we pack lunches for different organizations within our neighborhoods. In 2024, our employees helped pack over 600 lunches.

Neighborhood Food Drive

During our 17th annual Food Drive, employees and neighbors contributed enough nonperishable food to fill 67 large boxes which were donated to local food pantries. Employee events including our Lunchtime to End Hunger and Walk Against Hunger helped us to raise \$4,000 in addition to the food donations.

Meals From The Heart

65 employee volunteers purchased ingredients and prepared meals on 10 separate dates for the Ronald McDonald House Charities in Oak Lawn. In total, over 300 volunteer hours were spent preparing and serving meals for resident families who had loved ones being cared for at the neighboring Advocate Children's Hospital.



Health & Wellness



We organized multiple opportunities to help support physical and mental well-being in our communities through projects that benefit our neighborhoods and welfare organizations.

Holiday Projects

Each year we collect donations to send care packages for troops stationed overseas for our **Adopt-A-Soldier Drive**. We also purchase gifts for our **Adopt-A-Family Holiday Project**. This year we were able to adopt 16 families.

Employee Fundraising Walks

Employees participated in three different walks to raise money for local health and hunger organizations. Together, 51 employees walked almost 80 miles!

Toy Box Connection

This local organization serves as a bridge between families and businesses by providing toys to children in need. During this holiday season, customers and employees donated over 1,000 toys to help their cause. Employees also assisted with Toy Box Connection's annual fundraiser and their annual toy drive with their partner Tow Trucks for Tots.

Spreading Holiday Cheer

The holidays can be more difficult for some of our neighbors, so we assembled 200 Easter Baskets, 200 Halloween bags, and 200 holiday goodie bags for our nonprofit partners to distribute to those who might not otherwise receive gifts.



Do Good In Your Neighborhood

NOVEMBER 2024

PORT MINISTRIES
— A PLACE OF HOPE AND LIFE —



GREATER SOUTHWEST
DEVELOPMENT CORPORATION

**GIVING
TUESDAY
TAKEOVER**

WGN RADIO 720



BEDS  **PLUS**

LIVE LOCAL Shop Local Bank Local

PM INTEGRATED
PHYSICAL | MEDICINE



**CARPETS
ETCETERA**

3 CORNERS
GRILL & TAP

**SMALL
BUSINESS
SATURDAY**

WGN RADIO 720



Your bank helping
our neighborhoods

MARQUETTE BANK

 **Little Kids Village**
Learning Center



Bailey
ACUPUNCTURE • WELLNESS



Over 25 Local Nonprofits
featured with options to help
volunteer and donate to at
emarquettebank.com/give



**x4 Local Nonprofit
Interviews** with 5+
minute interviews with
renowned radio hosts



**x7 Local Business
Interviews** just before
the busiest shopping
day of the year

Learn more about local nonprofits and small businesses on our Giving Tuesday webpage: emarquettebank.com/give

A Bank For Everyone

Unlike big banks that don't always have a strong connection between where they gather deposits and where they make loans, Marquette Bank reinvests in our neighborhoods where our depositors live and work, fostering growth for local businesses and communities.



Customer Support: 20 banking centers and a customer service center staffed with teams of people that live & work locally



Employee Jeans Day: Each Friday, employees wear jeans in exchange for a donation to our Neighborhood Commitment raising over \$40,000



Senior Living Community Banking: Currently serving 30 Senior Living Communities with over 1,000 weekly transactions



Assisting Neighbors: Over \$25,000 of in-kind donations were made to our customers and local organizations

“Marquette Bank was there from the beginning. A larger institution would not even have noticed me while Marquette Bank was there to support in ways even beyond banking services.”

- Michelle Maxia, Director of the Toy Box Connection



Your Friendly, Modern Neighborhood Bank: We are stronger together: as an employee, a customer, a neighbor, a supplier or a community partner, you can always count on respect from Marquette Bank.

To all of our customers who love where they bank...

thank you!

When we last surveyed our customers, we found that they were **2x** more likely to recommend us to friends and family. Awarding **Marquette Bank** a **Net Promoter Score of 68*** vs a **Banking Industry Average of 28****.

2x
Higher
Satisfaction

Because you choose to bank local with Marquette Bank, good things happen in our Neighborhoods!



A+ BBB Rating: Since our start with the Better Business Bureau in 2023

We would like to express our gratitude to our employees, customers, local businesses and community partners who have helped us fulfill our Marquette Neighborhood Commitment and make a positive difference in the lives of thousands of our neighbors.

Keep up to date with everything we do by following us:



*Q4 2024/Q1 2025 Marquette Bank Customer Survey (of 3,832 customers) **Qualtrics XM Institute Q3 & Q4 2024 U.S. Consumer Benchmark Study

MARQUETTE BANK

Love where you bank



200+ neighborhood
organizations
received donations in 2024

Just a Few of the Organizations Marquette Bank has supported in 2024:

Mother McAuley Liberal Arts High School • St. Rita of Cascia High School • The Port Ministries • Cristo Rey Work Study Program • Greater Southwest Development Corporation • BEDS Plus • Project Fire Buddies • Marist High School • Mount Carmel High School • Chicago Commons • Southwest Organizing Project • Woodstock Institute • Advocates for Community Wellness • PODER • Toy Box Connection • Illinois Partners in Hope • La Casa Norte • Neighborhood Housing Services of Chicago • Our Lady of Tepeyac High School • The Monroe Foundation • Village of Oak Lawn • Brighter Behavior Choices Inc • Allies for Community Business • Midwest Augustinians • The Bridge Teen Center • IFF • Latinos Progresando • St. Laurence High School • Tom Hopkins Foundation • Spanish Coalition for Housing • Association House of Chicago • Greater Auburn Gresham Development Corporation • Christmas Without Cancer • Arab American Business and Professional Association • Bank The Blue NFP • CASA of River Valley • Chicago Community Loan Fund • Metropolitan Family Services • Oak Park Regional Housing • Southside Irish Parade • Teamwork Englewood • South Suburban Association Chiefs of Police • Brothers & Sister of Love • St. Barnabas • 8th District Community Policing (Chicago Police Department) • Brother Rice High School Alumni Mom's Club • Finley Forever Foundation • Orland Park Veterans Commission • Southwest Suburban Immigrant Project • St. Vincent de Paul • TGI Movement • The Englewood Back to School Parade • My Joyful Heart • Fore-A-Cause • Kevin Dowling Toy Drive • St. Patrick High School • Economic Awareness Council • Evans Scholars Foundation • Evergreen Park Public Library • Hidden Gem Half Marathon • Latino Organization of the Southwest • Mokena's Festa Italiana • North West Center • Sally Fest • St. Walter - St. Benedict School • Taking Back Our Community in Honor of Deontae Smith • The Journey Forward • Time, Talent, Treasure • 7th District CAPS (Chicago Police Department) • Michael Sheeran Memorial Fund • Oak Lawn Police Department • Archer Manor Little League Baseball • Restoration Ministries • Special Olympics • Misericordia • Abundant Life MB Church • Alicia's House • American Legion Auxillary Evergreen Park • Evergreen Park Pantry Coalition • Friends of the Orphans • Greater Chicago Food Depository • Guildhaus • Loaves and Fishes Community Services • Orland Township Food Pantry • Pro Labore Dei • St. Thomas Orthodox Church of India Chicago • St. Gianna Parish • St. Rita Parish • The Southwest Collective • Together We Cope • United Business Association of Midway • Veterans Voices Military Group • Chicago Police Department • Lemont High School National Honor Society • Beverly Theatre Guild • St. Christina School • Angelic Kindness • Carl Sandburg Parent Faculty Student Association • Oak Forest High School • Nativity of Blessed Virgin Mary Ukrainian Catholic Church • Oak Lawn Parks Foundation • Park Lawn Association • St. Elizabeth of the Trinity Holy Name Society • St. Turibius Parish • Trinity Lutheran School • Insitute of Traditional Irish • Metropolitan Alliance of Police • Middle Bee Foundation • Paul Mitchell The School Tinley Park • Chicago Fire Department • Chicago Police Memorial Foundation • Abendroth Family Charitable Foundation • Area Two Golf Committee • Pat Mac Ride • Chicago Lithuanian Women's Club • Free Little Library • Make-A-Wish Foundation • Orland Park Law Enforcement Organization • Orland Park Scouts Troop 318 • Peace Officers Memorial Foundation • Summit Hill Junior High • South Side Suburban Home Builders Association • Harold E Eisenberg Foundation • Luxembourg Brotherhood of America • Rolfe Pancreatic Cancer • Ronald McDonald House

For a complete list of organizations, visit: emarquettebank.com/neighborhood



In 2025, we celebrate 80 years of neighborhood banking. We will share stories of our positive impact on the community and the lives of our customers, employees, and partners.

Keep up with our 80th Anniversary celebration at: emarquettebank.com/80



NEIGHBORHOOD BANKING, SINCE 1945

MARQUETTE BANK

Love where you bank



Your bank helping our neighborhoods

Marquette Bank is proud to be your neighbor.

Making a difference in our communities and in the lives of our customers.

Call 1-888-254-9500 or visit emarquettebank.com/neighborhood



NMLS #462926

