



Banking that is good for you  
and your neighborhood.

Neighborhood Impact Report

**MARQUETTE BANK**

Love where you bank

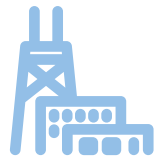
# Together We Are Building

# Stronger Neighborhoods

\$2 billion  
in assets



20 Chicagoland  
banking centers



366 neighborhood  
employees



## Over 7 Decades of Commitment

We've been deeply involved in neighborhood building since John F. McCarthy founded Marquette Bank in 1945. Today, under the leadership of his son – Chairman Paul McCarthy and President & CEO George Moncada, we remain proudly independent and continue to play an active role in our local economies and social fabric.

## Reinvesting In Our Communities

At Marquette Bank, your money stays in the community – reinvested into local businesses and homes which helps build stronger neighborhoods and generate more jobs.

## Our Neighborhood Commitment

We're dedicated to strengthening the neighborhoods we care so much about. In 2008, we created the Marquette Neighborhood Commitment – bringing together all of our volunteer services, economic development initiatives, community partnerships and educational and charitable projects – to serve those in need.

## Employee Participation

Our employees' time, talent, and treasure contribute to the growth of our Neighborhood Commitment. Since 2009, our employees have donated over \$450,000 to local neighborhood organizations.



Over **\$38 million**  
in paid employment and  
real estate taxes in 2023



Over **\$24 million**  
paid to vendors



Almost **\$28 million**  
in employee  
compensation in 2023

## Our Focus: Key Areas of Need



Shelter & Housing



Hunger



Education



Health & Wellness

**MARQUETTE BANK**

*Love where you bank*

**IN 2023:**

**1,185+**  
hours volunteered

**31**  
service projects

**117**  
employee volunteers

**\$720,000+**  
in grants and  
neighborhood support





# Shelter & Housing

We work closely with local nonprofit organizations to help those who are struggling to meet their most basic needs.

## The Port Ministries

We have partnered with The Port Ministries for many years by donating lunches for their Bread Truck, providing volunteers for annual events, donating goods as well as monetary support. We're proud to support their programs and services to the communities they serve in the form of their free daily Bread Truck, free health clinic, after school programs, and more.

## BEDS

Over the years, we have partnered with BEDS (Building Ecumenical Discipleship through Sheltering) by donating meals, laundry kits and monetary donations. Our most recent donation assisted with the opening of their new Summit Service Center. This shelter offers medical care and housing for the unhoused that require additional care from illness or injury and that do not qualify for further hospitalization, rehabilitations services, or nursing home care.

## Blessing Bags

Several times a year, our employees fill "Blessing Bags" that are donated to various organizations. These bags are filled with hygiene supplies, water, snacks, and other needed essentials. In 2023, we provided local organizations with over 500 Blessing Bags, as well as 450 Laundry Kits. These laundry kits were filled with laundry essentials including quarters to be used at laundromats.



# Affordable Housing Foundation

The **Marquette Bank Affordable Housing Foundation** has been helping families realize their dreams of home ownership by providing up to \$7,500 in grants for down-payment assistance and closing costs since 2009.



**Our Housing Foundation donated \$235,000** in Housing Grants and Donations to our Neighborhoods



**\$1.3 million distributed** in down payment assistance since 2009



Watch the video of Jim Capraro at [emarquettebank.com/LendingCommitment](http://emarquettebank.com/LendingCommitment)

*"The difference between Marquette Bank and other banks is its high impact relationships through business lending and homeowner lending within the neighborhoods it serves. That lending causes dreams to be realized."*

- Jim Capraro, founding Executive Director of the Greater Southwest Development Corporation (GSDC)

**Community Development Leader**  
**Top 1% Nationally**

**11th consecutive CRA Outstanding rating**

We've received the highest Community Reinvestment Act performance rating from the Federal Reserve Bank of Chicago since 2000. This is the key measure of how well a bank meets the credit needs of its communities, particularly those located in moderate- and low-income neighborhoods.



# Neighborhood Lending Commitment

# Financial Education Commitment

We originate over **90%** of our loans within the neighborhoods we serve



Our award-winning homebuyer program provides generous down payment assistance in under-resourced neighborhoods



We strive to keep **building and helping** our neighborhoods – and neighbors – thrive



Watch the video of the Sulejmani family at [emarquettebank.com/LendingCommitment](http://emarquettebank.com/LendingCommitment)

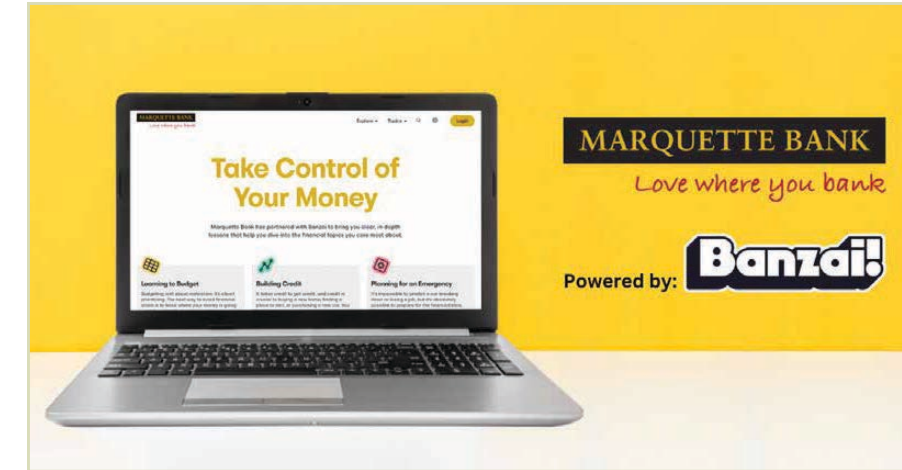


**Pictured: Mortgage Specialist, Lori Zale, with Rita M. who recently closed on her home with only \$600 down and over \$17,000 in first time homebuyer grants!**

We provide community, business and home loans that make a difference within the lives of the people they touch and keep the neighborhoods in which they are located in vital and strong.

*“Marquette Bank is like family. With Marquette Bank behind us and believing in us, we hope to extend the family real estate business into the next generation of our family.”*

- Robert Sulejmani, F.M.A. Properties

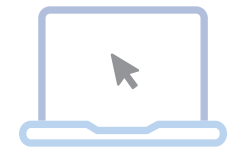


## Free Financial Online Resource

Our free financial education, powered by Banzai, provides financial education for all ages and at all stages of life. Learn about hundreds of topics through articles, coaches and calculators online today!

## In-Person Financial Education

Our in-person financial education courses are offered at schools, places of worship, businesses, and other community locations. Seminars include Personal Finance, Home Buying/Selling, Identity Theft, Estate Planning and more. Find a session online or contact us to schedule a seminar.



**Thousands**

of unique visitors have accessed over 200 resources using Banzai, our free digital financial education tool



**Over 700 individuals**

received in person financial education from a Marquette Bank representative

#LendingBuildsNeighborhoods

Learn more at our Financial Education page: [emarquettebank.com/FinancialEducation](http://emarquettebank.com/FinancialEducation)





# Education

As a local bank, we understand how important education is to building and sustaining neighborhoods.

## Back-To-School Drive

Our annual school supply drive provided school supplies to local organizations and classrooms. Supplies donated by employees and customers were collected and distributed to students in need. In 2023, we were able to donate over 700 backpacks to over 15 local organizations.



*“Marquette Bank is dedicated to helping people make smarter financial decisions. We are a place where you can learn, grow, and develop the tools you need to manage your money to succeed in life. We’re not only here to help our customers, we’re here to help as many of their friends, family and neighbors financially succeed as well.”*

- Christie Cox, First Vice President, Director of Neighborhood

## Adopt-A-Classroom Program

Each year, we award 22 local classrooms a \$200 gift card to use for the purchase of classroom supplies and educational materials. Customers and employees are able to enter a teacher’s name to win this prize drawing. A class is nominated from each branch and are randomly selected.



# Education Foundation & Scholarship

## Marquette Education Foundation Scholarship Program

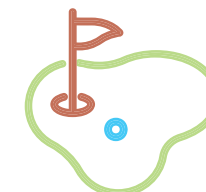
Since 1968, Marquette Bank Scholarship Program has awarded over \$3.9 million in higher-education scholarships to 1,945 high school students from Chicagoland neighborhoods. Students are selected based on financial need, scholastic achievement and a record of community service.



**\$3.9+ Million** has been awarded to graduates since 1968



**Donated \$297,500** in scholarships and donations to schools in our neighborhoods



**Raised \$161,000** from our 2023 FORE! Scholarship Golf Classic for the Marquette Bank Education Foundation

## You Can Help!

Join us or make a donation to our 7th Annual FORE! Scholarship Golf Classic on September 9, 2024.

All proceeds benefit our Marquette Education Foundation Scholarship Program. For details and to register, visit [emarquettebank.com/FORE!](http://emarquettebank.com/FORE!)

*“The impact of our Scholarship Program spans generations. We hear from past scholarship recipients from over the decades that are now professionals and leaders in the neighborhood today. This program has made a lasting impact since it started in 1968.”*

- Betty Harn, Executive Vice President





# Hunger

We provide food, donations, and volunteers to organizations that supply food to under-served residents in our neighborhoods.

## Providing Lunches

Several times a year we pack lunches for different organizations within our neighborhoods. In 2023, our employees helped pack over 1,000 lunches.

## Neighborhood Food Drive

Our 16th annual food drive allowed us to donate over 85 large boxes of food to several local food pantries. Employees participated in our annual Lunchtime to End Hunger Week by donating different canned or boxed items. Our Walk Against Hunger also encouraged employees and their loved ones to donate what they could. Along with the boxes of food, the bank was also able to donate \$3,500 in monetary donations.

## Meals From The Heart

30 employee volunteers purchased ingredients and prepared meals on 5 separate dates for the Ronald McDonald House Charities in Oak Lawn. In total, over 90 volunteer hours were spent preparing and serving meals for resident families who had loved ones being cared for at the neighboring Advocate Children's Hospital.



# Health & Wellness



We organized multiple opportunities to help support physical and mental well-being in our communities through projects that benefit our neighborhoods and welfare organizations.

## Holiday Projects

Each year we collect donations to send "care packages" for troops stationed overseas for our **Adopt-A-Soldier Drive**. We also purchase gifts for our **Adopt-A-Family Holiday Project**. This year we were able to adopt 20 families (60 children and 32 adults) from 6 local organizations.

## Employee Fundraising Walks

Employees participated in three different walks to raise money for local health and hunger organizations. Together, 66 employees walked almost 120 miles!

## Toy Box Connection

Toy Box Connection is a local organization which serves as the bridge between families and businesses – providing toys and books to children in need. During the holiday season, we held a toy drive at our branches, where customers and employees donated over 1,250 toys. The majority of the toys were then given to Toy Box Connection.

## Project Fire Buddies

As this local organization grows, we are proud to support its efforts through monetary donations as well as providing volunteers for events and activities. Founded by Oak Forest firefighters who wanted to support and bring joy to children struggling with serious illnesses; this organization is now in multiple states and has over 80 Chapters.





# Do Good In Your Neighborhood

# Diversity & Inclusion

**NOVEMBER 2023**

**GIVING TUESDAY TAKEOVER**  
WGN RADIO 720

TOY BOX CONNECTION

PORT MINISTRIES  
A PLACE OF HEARD AND SERVICE

CHICAGO COMMONS  
SINCE 1994  
helping families GO further

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**LIVE LOCAL Shop Local Bank Local**

EIFFEL WAFFLE

NINE+ONE+ONE BBQ SHACK

ALL BUSINESS SATURDAY  
WGN RADIO 720

TURBINE Transmission

BLOCK Club CHICAGO

tropicalsno

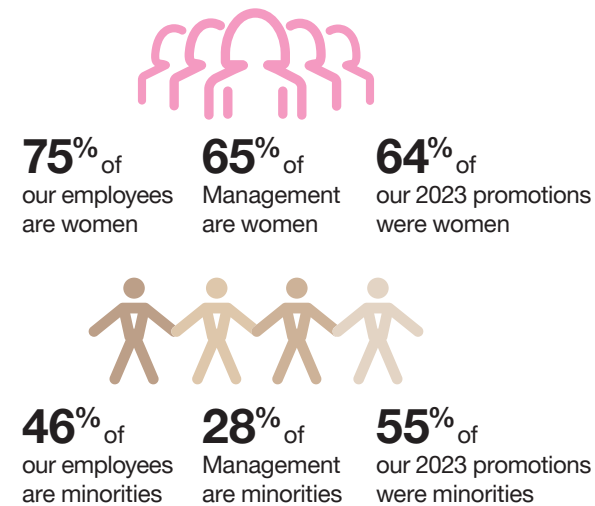
A & D TILE COMPANY

Jonathan KANE  
salon • spa

HAYS Cleaning, Inc.  
Family Owned & Operated - Commercial & Residential

Your bank helping our neighborhoods

Marquette Bank is committed to providing equal opportunities to our employees, customers, and suppliers. Our goal is for everyone to feel valued. We believe everyone should have access to affordable and transparent financial services free of discrimination. You can always expect respect and fairness from Marquette Bank. We are passionate and committed to helping in all of our neighborhoods and our workforce reflects that. We provide equal opportunities for all applicants and employees without discrimination. We believe: Diversity makes us stronger. Inclusion empowers people. We are stronger together.



*“Our culture brings our core values to life every day and has done so for almost 80 years. Inclusion and diversity are integral to our servant leadership culture. Our values and culture define who we are and guide our actions, whether it’s with our employees, our customers or our neighborhoods.”*

- Paul McCarthy, Chairman



**Over 20 Local Nonprofits** featured with options to help volunteer and donate to at [emarquettebank.com/give](http://emarquettebank.com/give)



**x5 Local Nonprofit Interviews** with 5+ minute interviews with renowned radio hosts



**x9 Local Business Interviews** just before the busiest shopping day of the year



# #BankLocal

## 2.5x

### Higher Satisfaction

When we last surveyed our customers, we found that they were **2.5x** more likely to recommend us to friends and family.

Awarding **Marquette Bank a Net Promoter Score of 64\*** vs a **Banking Industry Average of 23.9\*\***.

To all of our customers who **love where you bank** we thank **YOU**

Because YOU choose to bank local with Marquette Bank, good things happen in our Neighborhoods!



We would like to express our gratitude to our employees, customers, local businesses and community partners who have helped us fulfill our Marquette Neighborhood Commitment and make a positive difference in the lives of thousands of our neighbors.

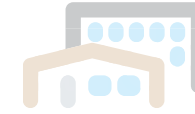
Keep up to date with everything we do by following us:



\*Q4 2023 Marquette Bank Customer Survey (of 3,935 customers) \*\*Qualtrics XM Institute Q3 2023 Consumer Benchmark Study

## MARQUETTE BANK

*Love where you bank*



**110+** neighborhood organizations

received donations in 2023

### Just a Few of the Organizations Marquette Bank has supported in 2023:

St. Rita Of Cascia High School • Cristo Rey Work Study Program • The Port Ministries • Mother McAuley Liberal Arts High School • Bank The Blue NFP • Marist High School • PODER • Block Club Chicago • Brotherhood For The Fallen • Greater Southwest Development Corporation • IFF • Neighborhood Housing Services Of Chicago • Our Lady Of Tepeyac High School • Project Fire Buddies • Southwest Organizing Project • The Monroe Foundation • Village Of Oak Lawn • Midwest Augustinians • Advocates For Community Wellness • Allies For Community Business • 8th District Chicago Police Department CAPS • Association House Of Chicago • Latinos Progresando • 7th District Chicago Police Department • St. Patrick High School • Chicago Community Loan Fund • Metropolitan Family Services • Southside Irish Parade • Spanish Coalition For Housing • St. Laurence High School • Teamwork Englewood • Two Holy Martyrs Parish: St. Symphorosa & St. René • Finley Forever Foundation • Ann & Robert H. Lurie Children's Hospital Of Chicago Foundation • Casa Of River Valley • ESDC-Economic Strategies Development Corporation • The Bridge Teen Center • Toy Box Connection • South Suburban Association Chiefs Of Police • ARAB American Business & Professional Association • Brighter Behavior Choices Inc • Orland Park Veterans Commission • TGI Movement • The Englewood Back To School Parade • Hawaii Community Foundation • Rolfe Pancreatic Cancer Foundation • Syrian American Medical Society Foundation • 19th Ward Youth Foundation • St. Elizabeth Of The Trinity • Brothers & Sister Of Love • Chicago Gaelic Park • Chicago Police Memorial Foundation • Evans Scholars Foundation • Growing Home • Hidden Gem Half Marathon • Little Village Community Council • Northwest Center • Restoration Ministries • Southwest Suburban Immigrant Project • St. Barnabas School Parent Foundation • St. Nicholas Of Tolentine • Time, Talent & Treasure International Foundation • Fore-A-Cause • Mount Carmel High School • Summit Hill Band Boosters • Angelic Kindness • BEDS Plus • Christ The King Ryan Healy Memorial • Franciscan Sisters Of Our Lady Of Perpetual Help • Greater Chicago Food Depository • Kevin Dowling Toy Drive • Kleo Community Family Life Center • Lemont United Methodist Church • Orland Township Food Pantry • Pat's Pantry • Pipes And Drums Of Chicago Police Dept. • Southwest Collective • St. Gianna Parish • St. Thomas More Parish • Taking Back Our Community • Together We Cope • United Business Association Of Midway • Southwest Suburban Home Builders Association • St. Vincent de Paul • Domestic Violence • Willing to Hunt • Oak Forest High School • Park Lawn Association • Community Services Foundation • Cycle For Survival • NAWS • Pat Mac Ride • Special Olympics • Tinley Park High School Band Boosters • Chicago Fire Department • Fulton Parent Teacher Organization • Orland Park Gridiron Golf Classic • Carl Sandburg High School • Our Lady Of The Woods Parish • Dawson High School • ESPN Walk As One Sponsor • Chicago Lithuanian Women's Club • Oak Lawn Parks Foundation

For a complete list of organizations, visit: [emarquettebank.com/neighborhood](https://emarquettebank.com/neighborhood)





NEIGHBORHOOD BANKING, SINCE 1945

**MARQUETTE BANK**

*Love where you bank*



Marquette Bank is proud to be your neighbor.

Making a difference in our communities and in the lives of our customers.

Call **1-888-254-9500** or visit [emarquettebank.com/neighborhood](http://emarquettebank.com/neighborhood)

Member  
FDIC



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